The Buyer's Checklist:
Purchasing the Right AI for eDiscovery

Document review is heading toward a sea-change. Manual review and older analytic technology are unable to keep up with today's growing and more complicated datasets. Newer, more powerful AI technology can tackle modern data and up-level entire ediscovery programs. The questions below will help you identify the right AI tools that fit your unique needs – enabling your team to step into the future of ediscovery.

USE CASES

What are the possible use cases for the tool?
Can the tool be used to gather trends and insights from an entire legal portfolio?
Can the tool provide analytics and efficiencies across matters?
Will the product help my firm/organization build a more effective ediscovery program?

UNDERLYING TECHNOLOGY

Does it use older technology such as logistic regression and support vector machine (SVM) vs. newer technology such as transformer-based algorithms and deep learning?
Is the tool able to parse and analyze data from a variety of data sources (chat messages, Excel spreadsheets, PDFs, emails, etc.)?
What is the largest dataset the tool has been used on (including what the tool was used for and results of that use)?

RESULTS VISUALIZATION AND QUANTIFICATION

Can the provider quantify the expected results of the tool, with real case studies and examples?
Can the provider offer references from clients who have successfully used the tool?
Is there a data dashboard that presents results in a visual way that is easy to understand for the average user?

ONGOING USER SUPPORT

Is training available for the tool? What does it cost?
Does the provider have data and technology experts available to run the tool and/or explain results to internal stakeholders, outside counsel, opposing counsel, and/or judges?
Must users learn to use the technology themselves or can the technology provider leverage the technology at the direction of case teams, and simply supply results?

TIMELINE

How long will it take to see classification results from when the data is ingested?
How many examples does it take to train the model?
How long will it take to see benefits from portfolio-level analysis?

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INTO THE FUTURE	
	What are the provider's future plans for the tool (i.e., the "development roadmap")?
	How does the provider plan to invest in AI tools in the future?
	How has the provider invested in ediscovery?

| ONBOARDING AND INTEGRATION	
	Is the AI tool integrated into the provider's review platform, or will it need a separate implementation?
	How does the provider ensure that data is secure and meets all applicable data protection requirements?
	Can data processed by different providers be connected for maximum ROI?

WANT TO LEARN MORE?

Get the full list of questions, as well a comprehensive guide to purchasing AI, including game-changing capabilities, common AI pitfalls, and how to measure ROI in our ebook: *Purchasing AI for eDiscovery: New, Now, and Next*.

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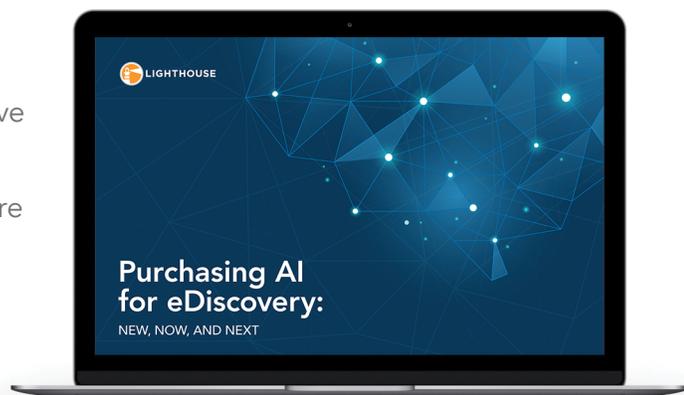
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About Lighthouse

For 25 years, Lighthouse has provided innovative software and services to manage the increasingly complex landscape of enterprise data for compliance and legal teams. Lighthouse leads by developing proprietary technology that integrates with industry-leading third-party software, automating workflows, and creating an easy-to-use, end-to-end platform. Lighthouse also delivers unique proprietary applications and advisory services that are highly valuable for large, complex matters, and a new SaaS platform designed for in-house teams. Whether reacting to incidents like litigation or governmental investigations, or designing programs to proactively minimize the potential for future incidents, Lighthouse partners with multinational industry leaders, top global law firms, and the world's leading software provider as a channel partner.

Contact us to find out what Lighthouse can do for your business.

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