

Custom Applications and Integrations

SERVICE OVERVIEW

Develop a repeatable, documented, and defensible process for implementing and managing legal holds.

Seamless workflow

Move data from one location, platform, or technology to another with ease.

Custom approach

Application development based on what you need and how you need it.

Greater efficiency

Fast and accurate technology that performs 24/7.

On-demand visibility

Immediate and simple access to all of your enterprise data.

Challenges We Address

The enterprise technology landscape is increasingly complex, and the business requirements for data use, management, and governance are plenty. Common challenges include managing hybrid data environments, understanding system-specific capabilities, and supporting legacy systems, which may be custom-built by resources no longer available. Similarly, proprietary offerings from third-party vendors may be inaccessible except through the use of programmatic interfaces like APIs, SDKs, and frameworks. Often, systems don't easily "talk" to one another, and legacy software can't be upgraded or is simply no longer supported. As electronically stored information (ESI) continues to grow in volume and the data becomes richer and more dynamic, it's easier for programs and processes to become obsolete.

Challenges associated with using these systems are increased risks from an inability to meet ongoing legal and compliance obligations, as well as the need to resort to manual processes or cumbersome workarounds. This often presents a need to hire additional staff such as Developers, Project Managers, and Product Managers to maintain the status quo. Whether insourced or outsourced, it's difficult to find people who not only understand the technical needs, but are also familiar with ediscovery and forensically sound workflows and methodologies.

Benefits We Provide

With decades of experience in ediscovery, automation, compliance, IT, information governance, operations, risk management, forensics, investigations, and development, Lighthouse brings a fresh approach to custom applications and integrations by utilizing the best people, tools, and practices to clients. Whether it requires reverse engineering of a legacy product, working directly with a third-party provider, or collaborating with one of our global partners, Lighthouse will deploy the right technologies and applications while keeping costs, future requirements, and scalability in mind.

Lighthouse builds strategic custom applications and tightknit integrations by:

1. Creating tools and services that run in the background
2. Designing interfaces to provide more control and on-demand visibility of your data
3. Employing automation to remove redundant manual tasks and mitigate risks associated with human error
4. Taking on the day-to-day lift through resource-outsourcing

Services

- **System Integration** – Our team ensures your systems work seamlessly with one another while focusing on quality, cost, and speed. This includes local, cloud, remote, virtual, legacy, and proprietary systems.
- **Custom Applications, Tools, Interfaces, and Reporting** – Lighthouse experts can build software the way you want it, specifically designed and developed to work with personnel, systems, and business-workflows.
- **Automation (Including Workflows)** – We analyze your business processes and implement the technology necessary to automate manual steps to help control costs, quality, and throughput.
- **Data Migration, Synchronization, and Extract, Transform, Load (ETL)** – Our experts can design and deploy applications to move or synchronize data from one place or system to another to ensure efficient system cooperation. During the process, we'll work with you to monitor the resources being used on your systems and network.

APPLICATION AND INTEGRATION COMPLIANCE



Summary

Let Lighthouse partner with you to ease the burdens associated with outdated or bespoke technologies and the risk of non-integrated processes.

Connect with us to see how Lighthouse can best support you.

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