



# Nurse Advice Line



Feeling sick and have questions?  
**Call 844-971-8907 (TTY: Dial 711)**  
to talk to a nurse.

**If you are having a medical emergency, call 911** or go to the nearest emergency room.

### **What is the Nurse Advice Line?**

The Nurse Advice Line is a service available to all Alliance members. You can call if you have questions about your health or your child's health. A registered nurse will help you with what to do next.

The service is available **24 hours a day, 7 days a week** at no cost to you.

### **When do I call the Nurse Advice Line?**

Call the Nurse Advice Line when:

- You or your child is sick, and you cannot reach or get an appointment with your doctor.
  - Examples: Your child has a fever or rash, is vomiting, or your baby's crying is unusual.
- You are not sure if you should go to the emergency room.
- You have questions about your health or your child's health.
- You are under 18 years old and want to talk in private about your health concerns.

### **When you call:**

If you have your Alliance Member ID card with you, have it ready to tell the nurse your ID number.

**Call 844-971-8907 (TTY: Dial 711)**

When you call the Alliance Nurse Advice Line about your health questions, you will be entered into a monthly raffle. You could win a **\$50 Target gift card!**

**HEALTHY PEOPLE. HEALTHY COMMUNITIES.**

[www.thealliance.health](http://www.thealliance.health)

