

General Data Protection Regulation (GDPR)

SERVICE OVERVIEW

Create and maintain a defensible and proactive strategy for GDPR compliance

Proactive approach

Maintain compliance with one or more provisions of the Regulation.

Mitigate risk

Adopt risk mitigation strategies and classification techniques for legacy data.

Automated compliance

Automate aspects of compliance as part of a routine, defensible process.

Data discovery

Manage where personal data actually resides within your organization.

The General Data Protection Regulation (GDPR) is the most expansive and comprehensive data protection legislation to have been enacted in more than 20 years. It seeks to harmonize data protection laws across Europe, to better and more consistently protect the privacy rights of EU citizens, and to promote global commerce.

Challenges We Address

Having a clear GDPR strategy enables company stakeholders to align across the organization to meet regulatory requirements. It also allows stakeholders to avoid the following common challenges.

- **Undefined ownership** – The Regulation imposes obligations that necessitate stakeholder involvement across the organization. Given the scope, stakeholders are often unclear who owns what aspects of the GDPR roadmap.
- **Little to no data insight** – Many organizations lack insight into their data, not knowing precisely where personal data resides. This makes it difficult to comply with the core requirements, especially the need to respond to subject access requests within the tight mandatory deadlines.
- **Limited ability to track** – Staff do not have a means by which they can track all of the information required by the Regulation.
- **Lack of control** – Staff lack the ability to manage data by policy.
- **Data security risk** – Staff and outside counsel are not positioned to mitigate risk because there are so many moving parts.

Requirements under the GDPR extend to stakeholders across numerous functions, often requiring alignment from legal, compliance, privacy, information technology, information security, and ediscovery teams. To comply,

teams must work to identify the various locations in which personal data resides, to enact relevant policies and procedures to govern how that data should be used and managed in order to enable adequate controls, and to document the manner and means by which personal data is processed and transferred. Having a strategic plan that sets forth the various workflows, as well as functional ownership and involvement, is critical to maintaining compliance.

Benefits We Provide

Our GDPR offering includes three components – planning, legacy data remediation, and ongoing support services.

PLANNING

- Operating model for Data Subject Access Requests (DSARs)
- Policy and procedure development
- Technology assessments and implementation
- Subject-matter expertise in processing activities and cross-border transfer mechanisms
- Business case development
- End-to-end operating model development, including governance, controls, and audits

SUPPORT

- Data Subject Access Requests (DSARs)
- Data protection reviews in connection with ongoing processing activities
- Logging/tracking
- eDiscovery services
- Controls/audits
- Training
- Data Protection Officer staffing and resourcing

LEGACY DATA REMEDIATION

- Defensible data and records deletion
- Data classification
- Legal hold remediation
- Records remediation
- Data migration

Summary

The GDPR presents significant risk largely due to the breadth and scope of the Regulation as well as the potential to yield lofty fines. Let Lighthouse help you build a proactive and defensible approach to GDPR.

Connect with us to see how Lighthouse can best support you.

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