

INTRODUCING THE TRANSAMERICA CUSTOMER PORTAL

EASY START GUIDE



Creating an account is simple! We'll walk you through a few steps to get you set up.

GETTING STARTED

Establishing your online profile is key in managing your annuity on a regular basis. Our convenient and secure website provides the 24/7 access you need.

CREATE ACCOUNT

- Go to transamerica.com and click [CREATE ACCOUNT](#)
- Click
- Click
- Click
- Click
- Follow these steps, starting on the Create Your Account page:
 - Enter your Social Security number. No dashes needed.
 - To help us protect your information, please enter the moving characters in the space provided.
 - Click
 - Create a username and password. Select a primary email address that you currently have access to.
 - Validate your email. You will receive a security code in your email. Enter it on this page.

Security code

8888 -

- Answer three security questions. You may enter an alternate email address on this page, but **please note the alternate email address will be used for all security validation codes.**
- Agree to the terms and conditions, and then click

RETURNING VISITORS

After you create an account, the shorter login process will let you monitor activity in just a few clicks. You'll be in control. It's that easy to stay connected to your annuity's daily performance.

LOG IN

Log in faster by going directly through our annuity portal.

- Go to secure.transamerica.com
- On the Login page, enter your username and password.
- Click
- Find the policy you want to review, and select

YOU'RE ONLINE

Now that you've logged in, scroll down the **Policy Details** page to review important information such as **Policy Value**, **Beneficiaries**, and **Death Benefits**.

Looking for something specific? Click on **My Accounts** at the top left (by the Transamerica logo) to locate **Transaction History**, **Fund Performance**, **Subaccount Values**, and more!

Website Technical Support

Monday through Friday, 8:30 a.m. - 7:30 p.m. ET



CALL

1-877-717-8858